



2021 Virtual Report Release

Supporting Electricity Customers Through Times of Crisis

BEING THERE WHEN IT MATTERS MOST

Tuesday, July 27, 2021

1:30-2:30 pm EDT (10:30-11:30 am PDT)

During this virtual session, CCIF will release its latest report and feature the following participants from the 2021 summits to share their insights and takeaways:

1:30-1:35 Welcome Remarks

The Honorable Kimberly O'Guinn, Commissioner, Arkansas Public Service Commission, and Chair, NARUC Emergency Preparedness, Recovery and Resiliency (EPRR) Task Force

1:35-2:25 Key Takeaways from Key Participants: Supporting Electricity Customers Through Times of Crisis

Moderator: *Mr. William I. Fine, Utility Consumer Counselor, Indiana Office of Utility Consumer Counselor, and Vice President, NASUCA*

Panelists: *The Honorable Odogwu Obi Linton, Commissioner, Maryland Public Service Commission, and Chair, NARUC Consumers & the Public Interest Committee*

Mr. Andrew C. Slater, Public Advocate, Delaware Division of the Public Advocate

Ms. Michele O'Connell, Senior Vice President of Customer Operations, Con Edison

2:25-2:30 Closing Remarks

The Honorable Ann Rendahl, Commissioner, Washington Utilities and Transportation Commission, and Chair, NARUC Electricity Committee and NARUC EPRR Task Force Subcommittee on COVID-19

Funded by Edison Electric Institute (EEI), this event provides an opportunity to engage stakeholders and encourage use of the CCIF report as both a resource on the issues and a foundation for further collaboration.

Promoted By*:



*The National Association of Regulatory Utility Commissioners (NARUC) and the National Association of State Utility Consumer Advocates (NASUCA) are promoters of the CCIF 2021 Virtual Report Release.

This event is not sponsored by NARUC or NASUCA nor is a part of the Summer Policy Summit agenda.

For more information, contact katrina@CCIForum.com or visit the [CCIF website](https://www.cciforum.com).

CCIF: State commissioners, consumer advocates, and energy companies working together to provide solutions to meet customer needs.