

CCIF

CRITICAL CONSUMER
ISSUES FORUM

Energy Security Through Resource Adequacy

Resources and Regulation to Reinforce Reliability,
Resilience, and Reasonable Rates for Customers



July 2026



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Introduction

Across the country, representatives of state utility commissions, consumer advocate offices, and electric companies (referred to throughout as the three core groups) are under immense pressure. Recognizing that reliability and affordability are non-negotiables for electric customers, maintaining both remains a shared top priority, although an increasingly complex task.

The complexity stems from a host of interrelated challenges for which the three core groups are necessarily familiar and for which they continuously work to overcome. Such challenges include economic factors, extreme weather, catastrophic events, physical and cyber security risks, supply chain bottlenecks, skilled labor shortages, plant retirements, environmental impacts, transmission constraints, state and federal policy decisions, regulatory uncertainty, customer education and protection, and rapidly growing demand from electrification, reshoring/onshoring, and the unmatched power appetites of large load customers, including data centers.

Nevertheless, these challenges present opportunities to convene, to collaborate, and, most notably, to achieve enduring energy security through resource adequacy for electric customers and more broadly for America's economy and national security. Thus, the Critical Consumer Issues Forum (CCIF) leadership chose the topic, *Energy Security Through Resource Adequacy: Resources and Regulation to Reinforce Reliability, Resilience, and Reasonable Rates for Customers*, as ideal for CCIF's successful, collaborative format.

Beginning with the CCIF Kickoff Forum in Seattle in November 2025 and throughout the 2025-2026 series, participants from the three core groups demonstrated a sincere interest in collectively exploring the many facets of *Energy Security Through Resource Adequacy*. While participants did not attempt to specifically define energy security or resource adequacy, energy security was loosely framed as acquiring the necessary energy infrastructure at the lowest reasonable cost to ensure reliable, resilient, and affordable electricity, thereby supporting national security and economic strength. Resource adequacy, a term arguably more familiar to the energy regulatory community, is a critical component in ensuring that electric customers continue to receive reliable service at the lowest reasonable cost. As such, resource adequacy is linked to, and crucial to achieving, broader energy security and thus naturally and quickly became the focus of the group's consensus as chronicled in this report.

At the three in-person summits held in late February, late March, and late April 2026, participants representing the three core groups thoughtfully and candidly examined this important topic. Of course, they acknowledged the plethora of challenges associated with achieving *Energy Security Through*



NASUCA President and Michigan Attorney General Division Chief Michael Moody closes the 16th Annual CCIF Kickoff Forum in Seattle, Wash., following a panel moderated by CCIF's Katrina McMurrian and featuring Illinois Commerce Commission Chairman Doug Scott, Utah Office of Consumer Services Director Michele Beck, and Duke Energy Vice President of Regulatory Affairs & Policy Kelley Karn.

Resource Adequacy. However, they also were forthcoming with their states’ and organizations’ latest ideas and approaches for addressing the challenges and were likewise eager to learn from others.

Many conveyed that they were seeing an elevated level of interest in energy matters by state leaders and the public. That seemed especially true for issues affecting reliability and affordability and particularly in regions with more pressing energy constraints, higher customer bills, or a combination of both. These experiences spurred intense but rewarding discussions on better engagement with government leaders and the public; on the degree of state responsibility for resource adequacy, especially depending on its energy market structure; and on ways to make meaningful progress on complex issues concerning resource planning, efficient grid infrastructure utilization, new investment in the grid to meet growing demand at the lowest reasonable cost, proper allocation of such costs, and balancing the need for infrastructure investments with customer affordability concerns. Although those discussions may not have all culminated in group consensus or been otherwise reflected in the report, they undoubtedly impacted the resulting consensus statements.

CCIF leaders and participants encourage your review and use of the consensus principles resulting from the collaborative process on *Energy Security Through Resource Adequacy*. Starting on Page 3, the sixteen principles are broken into the following four sections:

- (1) Recognitions
- (2) Demand Growth
- (3) Market Structure & Other Policy Considerations
- (4) Customer Affordability & Cost Allocation

Recognizing broader input throughout the CCIF 2025-2026 series, we note that references to “CCIF Participants” within the consensus principles are intended to apply specifically to a subset of representatives from the three core groups who *both* participated in the process in some manner *and* granted permission to be listed in the report’s “Acknowledgment” section (Page 9).¹

* * *

CCIF is aware that the hard work of effectively addressing the challenges associated with *Energy Security Through Resource Adequacy* both precedes and continues beyond this report. We encourage review of prior, relevant CCIF reports for which key consensus points have not been repeated herein (e.g., CCIF’s July 2025 report with respect to principles on demand growth and July 2021 report with respect to information on programs for customers facing financial hardships.) Most importantly, CCIF trusts that the following consensus principles will serve as a solid foundation upon which state commissions, consumer advocate offices, and electric companies can further collaborate with each other and with relevant customers, experts, stakeholders, and leaders at all levels of government.

¹ For members of the three core groups who are interested in receiving maximum value from the CCIF process beyond use of the featured consensus principles, CCIF leadership encourages participation in one of the three summits offered annually.

Consensus Principles: Energy Security Through Resource Adequacy

Recognitions

- 1: CCIF participants recognize a heightened need for ongoing examination of, and clear and transparent communication concerning, the:
 - Drivers of energy system resource adequacy challenges and risks;
 - Responsibility and accountability for resource adequacy; and
 - Levers and tools available—and those still needed—to ensure resource adequacy.
- 2: Each state is accountable for (i) how it exercises any applicable authority over the siting and operation of energy system infrastructure, including electric generation and the related grid infrastructure necessary to ensure resource adequacy, and (ii) how its policies and decisions interact with relevant regional and national processes.
- 3: To most effectively address unprecedented resource adequacy challenges and achieve shared reliability and affordability objectives, CCIF participants reaffirm that collaboration, coordination, and education among the three core groups and customers should complement traditional litigated proceedings.
- 4: The three core groups should strive to engage with the public, key stakeholders, and policymakers to provide context and achieve an appropriate level of understanding of issues that impact resource adequacy and affordability, such as:
 - Regulatory issues and electric company cost drivers generally;
 - The value of investments in the energy grid;
 - The impacts of system-level resource adequacy decisions on customer bills; and
 - Electricity rates and programs to manage customer bills.



Washington Utilities and Transportation Commissioner Milt Doumit and Citizens Utility Board of Wisconsin's Corey Singletary take note as Duke Energy Florida's Bobby Pickels makes a point about resource adequacy.



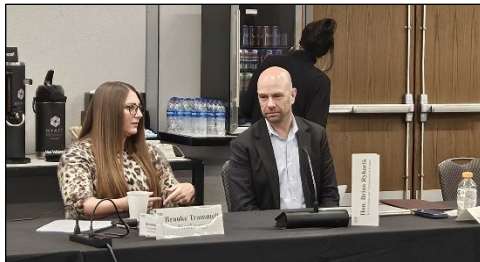
New Jersey Board of Public Utilities Commissioner Zenon Christodoulou, Maine Public Advocate Heather Sanborn, and Arizona Public Service's Jose Esparza actively engage in the Summit 3 dialogue.



Missouri Public Service Commissioner Maida Coleman (center left) provides thoughts about electric customer engagement as Maine Public Utilities Commission Chair Phil Bartlett (left), Colorado Office of the Utility Consumer Advocate's Joe Pereira, Duke Energy's Heather Shirley Smith, Arizona Corporation Commissioner Kevin Thompson, and North Carolina Utilities Commission Public Staff's Lucy Edmondson (right) prepare to share their experiences during Summit 2 in Columbus.



EEI Vice President Kristine Esposito Telford (center) raises her tent card to join the dialogue alongside NARUC First Vice President and Virginia State Corporation Commissioner Jehmal Hudson (left) and NASUCA Executive Director David Springe (right) at Summit 1 in Myrtle Beach, South Carolina.



FirstEnergy Vice President of Transmission Strategy & Engagement Brooke Trammell and Washington Utilities and Transportation Commission Chair Brian Rybarik exchange ideas at Summit 2 in Columbus.



Connecticut Office of Consumer Counsel's Jamie Talbert-Slagle, North Carolina Utilities Commissioner Floyd McKissick, Illinois Citizens Utility Board's Sarah Moskowitz, and NorthWestern Energy's Charles Lane are tuned in to the discussion at Summit 3 in Salt Lake City.

Demand Growth²

- 5: To instill greater transparency and public confidence while preserving appropriate confidentiality, regulators or policymakers should ensure the regulatory process allows state-designated consumer advocates to review large load contracts so they can evaluate impacts on other customers before final regulatory decisions are made.
- 6: If it can be demonstrated that proposed large load additions would put downward pressure on overall customer bills without compromising reliability, state regulators or policymakers should encourage the connection of such resources and customers to the grid.³
- 7: As long as system reliability is not compromised, customers that can provide flexible load should be considered for expedited grid connection.
- 8: To provide greater transparency and reduce uncertainty posed by the varying methods of forecasting large load demand growth and associated system capacity needs, the three core groups should collaborate to consider establishing large load forecasting frameworks across jurisdictions and time horizons where possible, especially recognizing the rapidly evolving nature of demand driven by emerging technologies.

² For more information about demand growth with respect to large loads, please refer to CCIF's 2025 report, [Demand Growth & Risk Management: Investing in Energy Infrastructure to Meet Customer Needs](#).

³ CCIF participants are not taking a position on questions concerning whether any large load projects *should* be sited. This principle focuses solely on large load projects for which grid connection would demonstrably benefit other customers.

Market Structure & Other Policy Considerations

- 9: Particularly in light of accelerating demand growth, federal, state, and local government leaders should recognize the need for diverse, cost-effective capacity and energy resources and should carefully consider the potential impacts on reliability and affordability for electric customers when contemplating policies—whether mandates or prohibitions—that limit resource options or constrain the ability to deliver needed capacity.
- 10: To the extent market designs produce unreasonable customer pricing or fail to meet resource adequacy requirements, states should explore actions to ensure resource adequacy and deliver positive results for customers.
- 11: Given present challenges to maintaining resource adequacy at the lowest reasonable cost, states (regardless of market structure) should consider the valuable perspectives of state commissions and their ability to convene robust dialogues with diverse stakeholders and to determine the public interest.
- 12: State commissions with resource planning authority are encouraged to provide more clarity on forward-looking resource planning outcomes and associated investment approaches to pave the way for the timely and efficient procurement and permitting of new generation and transmission resources at the lowest reasonable cost.



North Dakota Public Service Commissioner Sheri Haugen-Hoffart shares experiences from her home state as Iowa Office of Consumer Advocate's Scott Bents listens attentively during Summit 1 in Myrtle Beach.



Summit 2 participants, including Iowa Utilities Commissioner Erik Helland (left), Public Utilities Commission of Ohio's Barbara Bossart, Puget Sound Energy's Wendy Gerlitz, and West Virginia Consumer Advocate Division's Robert Williams (right), consider the remarks on affordability delivered by Indiana Utility Regulatory Commission Chairman Andy Zay (center right).



Summit 3 gets underway in Salt Lake City for the CCIF participants from the three core groups.



NASUCA's David Springe, NARUC President and Washington Utilities and Transportation Commissioner Ann Rendahl, and National Grid's Max Luke helped to set the stage at Summit 1.



As AARP's Bill Malcolm (center) comments on affordability and public outreach at Summit 2, New Hampshire Public Utilities Commissioner Pradip Chattopadhyay (left), Alliant Energy's Amy Wheatley, and Maine Public Utilities Commissioner Carrie Gilbert (right) look on.



Wyoming Office of Consumer Advocate's Anthony Ornelas and Dominion Energy's Amanda Prestage listen intently to fellow participants at Summit 3.

Customer Affordability & Cost Allocation

- 13:** Customer affordability, including total bill outcomes for all customer classes, should be valued and considered throughout the regulatory cycle of planning, investment, and rate recovery.
- 14:** State commissions should periodically reevaluate cost allocation methodologies to ensure that they continue to accurately assign costs and revenues to customer classes in the face of changing system loads, without unduly burdening other customers or creating unintended cost shifts.
- 15:** Regional grid operators should provide transparency and periodic reviews into (i) how they allocate infrastructure costs due to large loads to ensure other customers are held harmless, and (ii) the resulting impacts on customer bills.
- 16:** With the input of consumer advocates and key stakeholders, state commissions and electric companies should continue to consider mitigating customer bill impacts associated with resource adequacy through customer affordability programs⁴ and cost-effective energy efficiency and demand response programs.

⁴ For more information about customer affordability programs, please refer to CCIF's 2021 report, [Supporting Electricity Customers Through Times of Crisis: Being There When It Matters Most](#).

Conclusion

Objectives Met

Representatives from state commissions, consumer advocate offices, and electric companies participated in a series of important and timely dialogues and worked together on the consensus principles featured in this report. Recognizing that the report does not address all issues with respect to the topic, CCIF trusts that this report will serve as a useful foundation for additional dialogue and collaboration among the three core groups as well as policymakers and other stakeholders.

Special Recognition

The CCIF Executive and Advisory Committees would like to thank the following organizations and individuals whose valuable contributions resulted in this report:

- The National Association of Regulatory Utility Commissioners (NARUC), the National Association of State Utility Consumer Advocates (NASUCA), and the Edison Electric Institute (EEI), particularly the guidance of their respective leaders and the valuable time, input, and hard work of their respective teams.
- The NARUC Staff Subcommittee on Energy Resources & the Environment; NARUC Staff Subcommittee on Electricity; NARUC Staff Subcommittee on Consumers & the Public Interest; NARUC Staff Subcommittee on Critical Infrastructure; NARUC Staff Subcommittee on Rate Design; and NARUC Staff Subcommittee on Electric Reliability & Resilience for their collaboration on the 2025 Kickoff Forum and/or the 2026 Report Release.
- Featured speakers and all participants in the 2025 Kickoff Forum; the 2026 Summits 1, 2, and 3; and the 2026 Breakfast & Report Release.

Disclaimer

The principles developed within the 2026 summit process—or other featured information within this report—are not intended to override any individual or collective policies or positions developed by state commissioners, commission staff, consumer advocates, electric companies, or by NARUC, NASUCA, EEI, or other organizations represented by certain participants. Instead, CCIF work products are meant to complement such policies or positions and to provide a framework for additional discussion and policy development.



At Summit 3, Kansas Consumer Counsel Joseph Astrab (center right) comments as Avista’s Shawn Bonfield (left), Arizona Public Service’s Jessica Hobbick, Colorado Public Utilities Commission Chair Eric Blank, Idaho Power’s Connie Aschenbrenner, and Utah Public Service Commissioner John Harvey (right) listen.

Appendix

Acknowledgment of 2026 Summit Participants

Due to the nature of the collaborative process and the extensive degree of participation, specific principles developed within the 2026 summit process or other featured information within this report should not be attributed to specific individuals or to the organizations that participants represent. With that understanding, CCIF acknowledges the following individuals* who participated in CCIF events focused on the topic, *Energy Security Through Resource Adequacy: Resources and Regulation to Reinforce Reliability, Resilience, and Reasonable Rates for Customers*:

Connie Aschenbrenner

Idaho Power Company

Joseph Astrab

Kansas Citizens' Utility
Ratepayer Board

John Auville

Consumer Advocate Division,
Public Service Commission
of West Virginia

Hon. Philip L. Bartlett II

Maine Public Utilities
Commission

Michele Beck

Utah Office of Consumer
Services

Scott Bents

Iowa Office of Consumer
Advocate

Hon. Eric Blank

Colorado Public Utilities
Commission

Shawn Bonfield

Avista

Hon. Zenon Christodoulou

New Jersey Board of Public
Utilities

Hon. Maida Coleman

Missouri Public Service
Commission

Thomas Content

Citizens Utility Board of
Wisconsin

Matthew Dority

Evergy

Hon. Milt Doumit

Washington Utilities and
Transportation Commission

Lucy Edmondson

Public Staff – North Carolina
Utilities Commission

Jose Esparza

Arizona Public Service



At Summit 3, Utah Office of Consumer Services Director Michele Beck, D.C. Public Service Commission Chairman Emile Thompson, Citizens Utility Board of Wisconsin Executive Director Tom Content, and Dominion Energy's Corynne Arnett share a moment of levity amid serious discussions about resource adequacy.



North Carolina Utilities Commission Public Staff's Will Freeman, NARUC's Tony Clark, West Virginia Consumer Advocate Division's John Auville, and Florida Public Service Commission Commissioner Gary Clark and Chief Advisor Amanda Marsh consider perspectives of fellow participants at Summit 1 in Myrtle Beach.

William S.F. Freeman
Public Staff – North Carolina
Utilities Commission

Wendy Gerlitz
Puget Sound Energy

Hon. Carrie Gilbert
Maine Public Utilities
Commission

Hon. John S. Harvey, Ph.D.
Utah Public Service
Commission

Hon. Sheri Haugen-Hoffart
North Dakota Public Service
Commission

Hon. Erik Helland
Iowa Utilities Commission

Jessica Hobbick
Arizona Public Service

Kelley Karn
Duke Energy

Shelby A. Linton Keddle
PPL Electric Utilities

Max Luke
National Grid

Bill Malcolm
AARP

Hon. Floyd B. McKissick Jr.
North Carolina Utilities
Commission

Katrina McMurrian
Critical Consumer Issues
Forum

Sarah Moskowitz
Illinois Citizens Utility Board

Anthony Ornelas
Wyoming Office of Consumer
Advocate

Joseph Pereira
Colorado Office of the Utility
Consumer Advocate

Jody E. Raines
National Association of
Regulatory Utility
Commissioners

Hon. Ann Rendahl
Washington Utilities and
Transportation Commission

Hon. Brian Rybarik
Washington Utilities and
Transportation Commission

Heather Sanborn
Maine Office of the Public
Advocate

Matthew Satterwhite
National Grid

Hon. Patrick J. Scully
Maine Public Utilities
Commission

Cassandra Shields
Edison Electric Institute

Corey Singletary
Citizens Utility Board of
Wisconsin

Heather Shirley Smith
Duke Energy

David Springe
National Association of State
Utility Consumer Advocates

Nina Suetake
National Association of State
Utility Consumer Advocates

James M. Talbert-Slagle
Connecticut Office of
Consumer Counsel

Hon. Letha Tawney
Oregon Public Utility
Commission

Kristine Esposito Telford
Edison Electric Institute

Hon. Emile C. Thompson
D.C. Public Service
Commission

Hon. Kevin Thompson
Arizona Corporation
Commission

Angalese Upchurch
Public Utilities Commission
of Ohio

Amy Wheatley
Alliant Energy

Robert F. Williams
Consumer Advocate Division,
Public Service Commission
of West Virginia

Maureen R. Willis
Ohio Consumers' Counsel

Eric Wittine
American Electric Power

Hon. Andy Zay
Indiana Utility Regulatory
Commission

Kiera Zitelman
Edison Electric Institute

**List represents individuals and their organizations at the time of participation in the summits.*



Maine Public Utilities Commission Chair Phil Bartlett and Colorado Office of the Utility Consumer Advocate Director Joe Pereira listen closely as fellow participants address energy security and resource adequacy during Summit 2 in Columbus.



Public Utilities Commission of Ohio's Angalese Upchurch is tuned in to the Summit 2 dialogue.



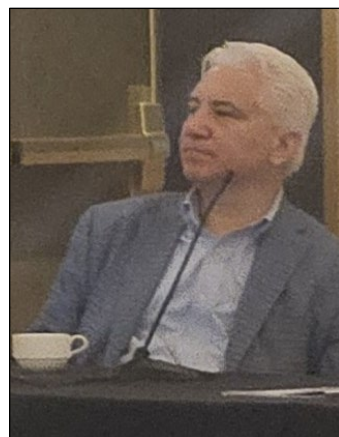
American Electric Power's Eric Wittine, NARUC's Kim Duffley, NASUCA's David Springe, and EEI's Kiera Zitelman are following the discussion at Summit 2 in Columbus, Ohio.



NASUCA's Nina Suetake takes note of suggestions by Maine Public Utilities Commissioner Patrick Scully.



At Summit 2, ComEd's Molly Lunn engages with New Hampshire Public Utilities Commissioner Pradip Chattopadhyay.



Evergy's Matt Dority listens as fellow participants share views during Summit 3 in Salt Lake City.



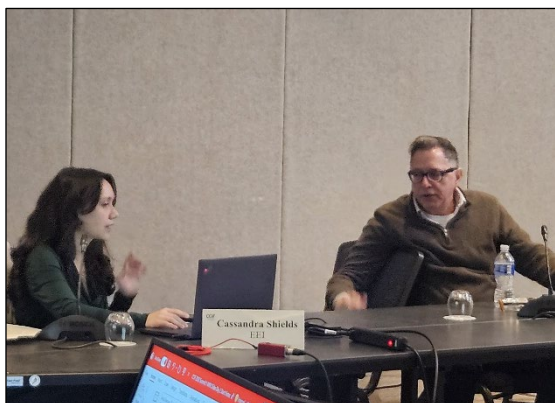
Oregon Public Utility Commission Chair Letha Tawney listens to the discussion underway at Summit 3.



At the Summit 1 hotel in Myrtle Beach, several enjoyed sightings of the resident feline.



Duke Energy's Heather Shirley Smith considers consensus principle edits during Summit 2 in Columbus.



EEl's Cassandra Shields and Washington Utilities and Transportation Commissioner Milt Doumit compare notes at Summit 1 in Myrtle Beach.



Public Utilities Commission of Ohio's Amy Walker chats with Exelon's Justin Felt during a break at Summit 2 in Columbus.

CCIF Events on Topic of Energy Security Through Resource Adequacy

CCIF appreciates all those who were involved in making the following series of events a success:

Kickoff Forum in Seattle, Washington

November 9, 2025

Summit 1 in Myrtle Beach, South Carolina

February 24-25, 2026

Summit 2 in Columbus, Ohio

March 30-31, 2026

Summit 3 in Salt Lake City, Utah

April 30-May 1, 2026

Breakfast & Report Release in Minneapolis, Minnesota

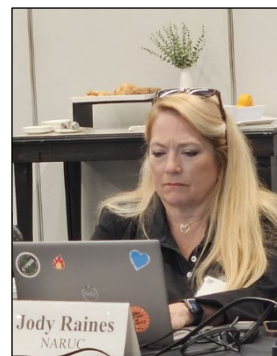
July 19, 2026



NARUC President Ann Rendahl opens the CCIF 16th Annual Kickoff Forum in her home State of Washington in November 2025.



Featured panelists Illinois Commerce Commission Chair Doug Scott, Utah Office of Consumer Services Director Michele Beck, and Duke Energy Vice President Kelley Karn share experiences from their respective jurisdictions at the CCIF 2025 Kickoff Forum.



NARUC's Jody Raines ponders energy security and resource adequacy.



D.C. Public Service Commission Chairman Emile Thompson shares his perspective at Summit 3 in Salt Lake City, Utah.



NASUCA President Michael Moody provides closing remarks at the CCIF 2025 Kickoff Forum.



Indiana Utility Regulatory Commission Chairman Andy Zay and Public Utilities Commission of Ohio Commissioner Lawrence Friedeman catch up with one another at Summit 2 in Columbus, Ohio.

CCIF Overview

CCIF Formation, Leadership, and Process

Formed in 2010, the Critical Consumer Issues Forum (CCIF) brings together state commissions, consumer advocates, and electric companies to tackle customer-focused energy issues through interactive discourse and debate, to find consensus when possible, and, at a minimum, to achieve a clearer understanding of—and appreciation for—each other’s perspectives and positions.

CCIF Executive and Advisory Committees, each with balanced representation from the three core groups, provide leadership and guide CCIF initiatives at each of the following steps in the process:

1. Kickoff forum, typically collocated with the NARUC and NASUCA Annual Meetings, to introduce a topic and to initiate discussion among CCIF’s three core groups and other stakeholders.
2. A series of invitation-only summits during which the three core groups engage in facilitated dialogue.
3. Report to share key takeaways with the broader stakeholder community and to serve as a foundation for additional dialogue on numerous fronts.

CCIF Value & Successful Track Record

By providing a non-adversarial, collaborative environment in which participants from the three core groups candidly discuss and proactively address a variety of energy issues with potentially broad impacts on electricity customers, CCIF consistently has produced timely reports. The following prior reports demonstrated leadership of the three core groups and support for key concepts to the broader stakeholder community; initiated, informed, or focused regulatory and policy dialogue at the state level; focused on customer aspects of energy topics; and facilitated customer education and protection:

- [*Demand Growth & Risk Management: Investing in Energy Infrastructure to Meet Customer Needs*](#), July 2025
- [*Exploring Rate Design and Other Regulatory Tools: Maximizing Grid Benefits & the Customer Experience*](#), July 2024
- [*Navigating the Challenges & Opportunities of Today’s Regulatory Landscape*](#), July 2023
- [*The Customer-Centered Clean Energy Transition: Balancing Technology, People & the Planet*](#), July 2022
- [*Supporting Electricity Customers Through Times of Crisis: Being There When It Matters Most*](#), July 2021
- [*Planning for the Electric System of the Future: The Path to a More Resilient Energy Grid*](#), July 2020
- [*Driving a Customer-Focused Energy Future: Examining Policies for Delivering Smart Mobility and Other Customer Solutions*](#), July 2019
- [*Security & Resilience at the Distribution Level: Integrating Technologies at the Grid Edge*](#), July 2018
- [*Connecting Communities: Smart Cities, Enabling Technologies, and the Grid*](#), July 2017
- [*Consumer Solutions: Meeting Consumer Needs on All Levels*](#), July 2016
- [*The Evolving Distribution System: Helping Consumers Navigate Access to Data, Products & Services*](#), July 2015
- [*DG: A Balanced Path Forward: Providing Customer Choice While Ensuring Reliability*](#), July 2014
- [*Policy Considerations Related to Distributed Energy Resources*](#), July 2013
- [*The Challenges of a Changing Regulatory Environment: Focus on the Regulatory Process*](#), July 2012
- [*Grid Modernization Issues with a Focus on Consumers*](#), July 2011

All CCIF reports are available for download at www.CCIForum.com.

CCIF Leadership

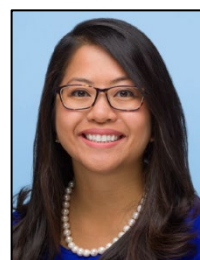
Executive Committee



Hon. Ann Rendahl
*Washington Utilities and
Transportation Commissioner &
NARUC President*



Michael Moody
*Michigan Department of
Attorney General Special
Litigation Division Chief &
NASUCA President*



Kristine Esposo Telford
*EEI Vice President,
State Engagement*

Advisory Committee



Hon. Maida J. Coleman
*Commissioner
Missouri Public Service
Commission*



Hon. Sheri Haugen-Hoffart
*Commissioner
North Dakota Public
Service Commission*



Hon. Emile C. Thompson
*Chairman
D.C. Public Service
Commission*



Hon. Kevin Thompson
*Commissioner
Arizona Corporation
Commission*



Michele Beck
*Director
Utah Office of Consumer
Services*



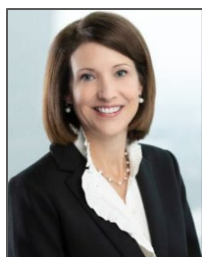
Thomas Content
*Executive Director
Citizens Utility Board of
Wisconsin*



Joseph Pereira
*Director
Colorado Office of the
Utility Consumer Advocate*



Heather Sanborn
*Public Advocate
Maine Office of the Public
Advocate*



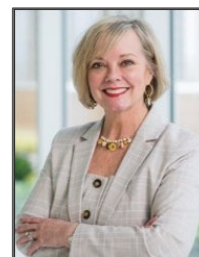
Corynne S. Arnett
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& Customer Officer
Dominion Energy*



Robert S. Kenney
*President
Xcel Energy – Colorado*



Matthew Satterwhite
*SVP and Head of U.S. Policy
and Regulatory Strategy
National Grid*



Heather Shirley Smith
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Duke Energy*

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A former Florida Public Service Commissioner (2006–2009), Katrina McMurrian draws upon extensive regulatory experience to organize and facilitate relevant policy forums and to advise an array of entities on key regulatory and policy issues in the energy arena.

McMurrian currently serves as the Executive Director of the Critical Consumer Issues Forum (CCIF), a unique national forum in which state utility regulators, consumer advocates, and electric companies—via a series of facilitated, interactive dialogues—engage in productive debate and often develop consensus on key issues of importance to consumers and policymakers. CCIF has produced reports on a range of energy topics including demand growth, risk management, rate design, the clean energy transition, grid modernization, distributed generation, consumer solutions, smart communities, electric transportation, resilience, and supporting electricity customers through times of crisis, such as the COVID-19 global pandemic.

McMurrian also serves as the Executive Director of the Nuclear Waste Strategy Coalition, an ad hoc organization representing the collective interests of member state utility regulators, state consumer advocates, other state officials, tribal governments, local governments, electric companies, and other experts on nuclear waste policy matters.

McMurrian serves on the American Nuclear Society (ANS) Nuclear Waste Policy Task Force and ExchangeMonitor's Radwaste Summit Advisory Committee. She also is a member of ANS, the Institute for Nuclear Materials Management, and U.S. Women in Nuclear.

A Northwest Florida native currently residing near Nashville, Tenn., McMurrian received a Bachelor's degree in finance and an MBA from Florida State University.



Save the Date for the 17th Annual CCIF Kickoff Forum



November 2026

TBD Date & Time

**NARUC Annual
Meeting Host
Hotel**

**San Juan,
Puerto Rico**

- Description** This session will feature state commissioners, consumer advocates, and electric company representatives; engage additional stakeholders; and provide a foundation for the collaborative process to follow on a new CCIF topic to be announced. Open to all interested stakeholders. Refreshments provided.
- Registration** Please save the date on your calendar and check www.CCIForum.com for registration information as the date approaches. There is no charge to participate, but a separate registration with CCIF is required. Participants are responsible for making their own hotel reservations, including any additional nights to attend the forum.
- For More Info** Information and updates about the forum will be posted at www.CCIForum.com. You may also contact Katrina McMurrian at katrina@CCIForum.com or (615) 905-1375.

This event is funded by the Edison Electric Institute. It is not sponsored by NARUC or NASUCA and is not a part of the agendas of the 2026 NARUC Annual Meeting & Education Conference or the 2026 NASUCA Annual Meeting.



For more information about CCIF or this report:

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